



Frequently Asked Questions

What is the Gift of Home program?

Envoy Mortgage understands the many financial challenges its customers are have been facing nationwide due to the COVID-19 pandemic. To reinforce what a gift a home truly is, Envoy Mortgage has launched the Gift of Home program, surprising 50 households across the country with up to \$150,000 in mortgage payments and tax assistance between January and June 2021.

Why is Envoy Mortgage launching Gift of Home this year?

Envoy Mortgage prides itself on a culture of caring. Gift of Home is a pay-it-forward program designed to lend a hand to deserving homeowners during a historic time in the mortgage industry with low mortgage rates, increased home buying and home loan refinancing.

What will recipients of the Gift of Home receive?

Through the Gift of Home program, recipients can receive up to \$3,000 in mortgage payments and tax assistance

Where is the Gift of Home program taking place?

The Gift of Home program kicked off in Houston on January 12, 2021 by surprising three customers with and will surprise up to 50 households in cities across the United States through June 2021.

The Gift of Home program launched in Envoy Mortgage's hometown of Houston on January 12, 2021 by surprising three customers with news that their mortgage bill is being paid for paid for one month, including tax. For its first gift recipient, Envoy is making all if their mortgage payments, January through December 2021. Remaining winning customers will be notified in the following market areas:

January	February	March	April	May	June
Houston, TX Boston, MA Rockford, IL Naples, FL Greenville, SC Worcester, MA	Sacramento, CA Seattle, WA Connecticut Detroit, MI Bay City, MI Mobile, AL San Antonio, TX Staten Island, NY	Louisville, KY Houston, TX San Luis, CA OR San Diego, CA Hartford, CT Milwaukee, WI Columbus, GA	Minneapolis, MN Spokane, WA Baltimore, MD Gulfport/Biloxi, MS Austin, TX	Miami, FL Denver, CO Manchester/Nashua, NH Cincinnati, OH Columbus, OH Memphis, TN Voorhees, NJ	Providence, RI Houston, TX Phoenix, AZ Philadelphia, PA Grand Rapids, MI Grand Haven, MI Mobile, AL

Can I apply or nominate someone for the Gift of Home?

At this time, individuals cannot apply or nominate someone for this program. Gift of Home recipients have been randomly selected from Envoy Mortgage borrowers with Department of Veterans Affairs (VA) or Federal Housing Administration (FHA) loans. Some Gift of Home recipients are among the hardest hit in their communities during the coronavirus pandemic, including military veterans, first responders, nurses, educators and small business owners and their employees.

Where can I learn more about this?

You can visit envoymortgage.com or follow along on [Facebook](#) and [Instagram](#) to see the deserving families who were given the Gift of Home.